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Mr and Mrs J Marshall
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Date: 30 April 2014
Your Ref
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Aileen & John

Dear Mrs and ~~Mrs~~ Marshall

Thank you for your recent communication following your meeting.

There are 3 General Practices in Elgin. All 3 Practices have seen an increase in list size with the growth of Elgin in the last 5 years. This growth has occurred despite a reduction in the number of personnel at RAF Lossiemouth and the decommissioning of RAF Kinloss and its realignment as an army barracks. These new patients have been accommodated within existing premises. Reflecting national trends Practices have had to develop new systems for the delivery of high quality primary care. This has been achieved by maximising the effectiveness of all staff and reshaping care delivery. If, as predicted, Elgin continues to expand further, this challenge will have to be met by further service change which will involve the Practices in conjunction with the population we serve. Indeed in preparation for this two of the Elgin Practices are actively involved as Vanguard Practices in the Scottish Government supported process to modernise primary care. The delivery of high quality health care lies at the heart of what all Moray Practices strive for and this process requires commitment from all parts of the community.

With regard to facilities there has been considerable investment in Elgin over the past 5 years in the form of a new dental facility at Spynie, a new primary care Practice building, a new education centre (the Alexander Graham Bell Centre) which was partly funded by NHS Grampian, and more than £3m has been invested in Dr Gray's Hospital over the last 2 years to ensure that it is organised to manage activity within the context of the health service in Moray as a whole. The need for further improvements will be kept under review by the Board and there will continue to be close working with the Moray Council and the integrated health and social care partnerships to ensure that community and home care opportunities are maximised. As indicated above there will be an increasing emphasis on public involvement and participation to ensure that health and social care resources are used effectively and efficiently.

I hope that this information is of assistance to you.

Yours sincerely

*With Best Wishes,
Richard*

Richard Carey
Chief Executive, NHS Grampian