

## Moray Citizens' Panel

### Your Views on Grampian Police

The Grampian Police are interested in Panel members' views on the ways in which the Police can engage and communicate with residents, and your views and experience of contacting the Police. This short survey asks for your views on these issues.

You can also complete the survey online at [www.craigforth.co.uk/MCP13c](http://www.craigforth.co.uk/MCP13c). If you have any questions about the survey please contact Craigforth on: **0800 027 2245** or [survey@craigforth.co.uk](mailto:survey@craigforth.co.uk).

**Q1 Grampian Police has a role to communicate crime reduction & safety messages to Moray residents.**

**In the last 12 months do you recall having seen or heard messages from Grampian Police about crime reduction or community safety? Please circle ONE only**

Yes	1	<b>Go to Q2</b>
No	2	<b>Go to Q3</b>

**Q2 Where have you seen or heard messages from Grampian Police in the last 12 months about crime reduction or community safety? Please circle ALL that apply**

Aberdeenshire Live	1	Regional newspapers (eg Press & Journal)	7
Grampian Police website	2	Social media (e.g. facebook, twitter)	8
Another website (not Grampian Police)	3	TV advertising	9
Local community newsletters	4	Radio Advertising	10
Leaflets and posters	5	The new 101 contact number	11
Local newspapers	6	Don't know	12
Other (please write in)			

**Q3 Which of these methods do you think are the most effective for getting across messages about crime reduction or community safety? Please choose up to three methods**

Aberdeenshire Live	1	Regional newspapers (eg Press & Journal)	7
Grampian Police website	2	Social media (e.g. facebook, twitter)	8
Another website (not Grampian Police)	3	TV advertising	9
Local community newsletters	4	Radio Advertising	10
Leaflets and posters	5	The new 101 contact number	11
Local newspapers	6	Don't know	12
Other (please write in)			

**Q4 In the last 12 months, have you contacted Grampian Police to report a crime? Please circle ONE only**

Yes	1	<b>Go to Q5</b>
No	2	<b>Go to Q6</b>

**Q5 How did you report this?**

In person at a local police station	1	Directly to a Police Officer on the street	4
By dialling a local Police number	2	Online (e.g. by e-mail or through the Grampian Police website)	5
By dialling 999	3	By letter	6
Other (please write in)			

**Q6 If you had to contact Grampian Police in future to report a crime, how would you prefer to do this? Please choose up to three options in order of preference (eg writing "1" against your first choice, "2" for your second choice, and "3" for your third choice).**

In person at a local police station		By email to Grampian Police	
By dialling a local Police number		Through Grampian Police website	
By dialling 999		By letter	
Directly to a Police Officer on the street		Other (please write in below)	

**Q7 Have you contacted Grampian Police over the past 12 months other than to report a crime or anti-social behaviour (eg to get advice or information about home safety, road conditions etc.)?**

Yes	1	<b>Go to Q8</b>
No	2	<b>Go to Q9</b>

**Q8 How did you make this contact?**

In person at a local police station	1	Through Grampian Police website	6
By dialling a local Police number	2	Grampian Police Facebook page	7
By dialling 999	3	By letter	8
Directly to a Police Officer on the street	4	At a mobile police surgery	9
By email to Grampian Police	5		
Other (please write in)			

**Q9 If you had to contact Grampian Police in future to get advice or information about something, how would you prefer to do this? Please choose up to three options in order of preference (eg writing "1" against your first choice, "2" for your second choice, and "3" for your third choice).**

In person at a local police station		By email to Grampian Police	
By dialling a local Police number		Grampian Police website	
By dialling 999		Grampian Police Facebook page	
The new 101 contact number		By letter	
Directly to a Police Officer on the street		Other (please write in below)	

**Thank you for helping us with this**

**Please return your completed questionnaire in the reply envelope provided – NO STAMP IS NEEDED**

All information you send to us is strictly confidential and will be held in accordance with the Data Protection Act (1998).